

This document provides additional assistance with wiring your Extron IP Link enabled product to your device. Different components may require a different wiring scheme than those listed below.

For complete operating instructions, refer to the user's manual for the specific Extron IP Link enabled product or the controlled device manufacturer supplied documentation.

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***Device Specifications:***

Device Type: Video Conference  
Manufacturer: Polycom  
Firmware Version: 4.1.4  
Model(s): RealPresence Group 300, RealPresence Group 500

***Minimum Software and Firmware Requirements:***

IP Link Compiler	IP Link Firmware	GC Version
1.6.0	1.17	3.5.2

***Version History:***

Driver Version	Date	Notes
4	8/11/2014	Extron Certified. (Firmware 4.1.4) Fixed Sleep control command.
2	4/03/2014	Extron Certified. Tested on Group 500. (Firmware 4.1.3) Added IR Remote Emulation and Sleep Control.
1	10/29/2013	Initial version.

***Driver Notes:***

# IP Link® Device Interface Ethernet Communication Sheet

## Control Commands & States:

<b>Auto Answer</b>	On	Off	Do Not Disturb
<b>Auto Show Content</b>	On	Off	
<b>Call Type</b>	Video	Analog	
<b>Camera 1 Input</b>	People	Content	
<b>Camera 2 Input</b>	People	Content	
<b>Camera Preset Recall (Far)</b>	0 – 15		
<b>Camera Preset Recall (Near)</b>	0 – 99		
<b>Camera Preset Save (Far)</b>	0 – 15		
<b>Camera Preset Save (Near)</b>	0 – 99		
<b>Conference Mode</b>	Auto Full Screen	Presentation	Discussion
<b>Content</b>	1	2	
<b>Content Mode</b>	Start	Stop	2,3,4,6
<b>Dial Keypad</b>	0 – 9 *	. Delete	# Clear
<b>Dynamic Text ID</b>	50000 – 50020		
<b>Far Site (Level)</b>	-20 to 30 in steps of 1		
<b>Far Site (Step)</b>	Up	Down	
<b>Hook</b>	On	Off	
<b>Input (Far)</b>	1	2	
<b>Input (Near)</b>	1	2	
<b>IR Remote Emulation</b>	0 – 9 . Left Back Hang Up Volume Up	# Up Right Call Help Volume Down	* Down Select Graphics Mute Delete

# IP Link® Device Interface Ethernet Communication Sheet

Continued

	Directory	Home	Keyboard
	PIP	Preset	Period
	Info		
<b>Microphones</b>	Enable	Disable	
<b>Mute (Near)</b>	On	Off	Toggle
<b>Pan-Tilt (Far)</b>	Up	Down	Left
	Right	Stop	
<b>Pan-Tilt (Near)</b>	Up	Down	Left
	Right	Stop	
<b>People</b>	1	2	
<b>Phone Call</b>	Answer	End Video Call	End All Calls
<b>Power Management</b>	Wake	Sleep	
<b>Reboot</b>	Execute		
<b>Volume (Discrete)</b>	0 to 50 in steps of 1		
<b>Volume (Step)</b>	Up	Down	
<b>Zoom (Far)</b>	In	Out	Stop
<b>Zoom (Near)</b>	In	Out	Stop

**IP Link® Device Interface  
Ethernet Communication Sheet****Status Available:**

<b>Auto Answer</b>	On	Off	Do Not Disturb
<b>Auto Show Content</b>	On	Off	
<b>Call Status</b>	Ring Not In Call	Connected Status Unavailable	Connecting
<b>Conference Mode</b>	Auto Full Screen	Presentation	Discussion
<b>Connection Status</b>	Connected	Disconnected	
<b>Content Mode</b>	Start	Stop	
<b>Mute (Near)</b>	On	Off	
<b>Volume (Discrete)</b>	0 to 50 in steps of 1		

**Network communication:**

When configuring the Ethernet driver, be sure device settings match that of the GC configuration.

<b>Port Type:</b>	Ethernet
<b>Logon Credentials Supported:</b>	Yes
<b>Default Port:</b>	24
<b>Multi-Connection Capable:</b>	Yes
<b>Port Changeable:</b>	Yes

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**Ethernet Driver Configuration Description:**

Please refer to user manual for settings and changes to the network communication parameters such as: User Name, Passwords and Port Number.

**Notes for the Device:**

To enable Ethernet Control.

Admin Setting → Security → Global Security → Access = Enable Telnet Access